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Y BELL SA PED PHO FEB 25 1975 **Reports Monitoring a Total** 2.6 Million Calls and Taping 280,000 in Fraud Hunt

Special to The New York Times

NEWARK, Feb. 24—The New Jersey Bell Telephone Company Jersey Bell Telephone Company acknowledged today that it mo-nitored 2.6 million telephone calls in the state between No-bember, 1966, and March, 1970, and recorded 280,000 of those calls as part of its efforts to discover the extent of "electro-nic toll fraud" by telephone customers.

The company, while noting that such monitoring of private palls had produced 270 convic-tions nationwide after the American Telephone and Teletions nationwide after the American Telephone and Tele-graph Company had monitored more than 30 million calls be-tween 1964 and 1970, also said only two of those convictions had taken place in New Jersey. The admissions came in a 25-page statement presented by Donald J. Stevenson, an assis-tant vice president of New Jer-sey Bell, to the State Board of Public Utility Commissioners. Mr. Stevenson said, "Since March, 1970, New Jersey Bell has continued to pursue the identification of toll fraud through statistical methodology ...," adding, "in no instance is any recording of voice commu-nication made during this preli-minary study." The official said, "Only when a reasonable suspicion of fraud has been firmly established through the above technique do we engage in the limited re-cording of the suspected tele-phone."

cording of the suspected telle-phone." The monitoring of the telle-phone calls by the Bell System was first admitted Feb. 2 when "A.T. and T. spokesman said calls were being checked by company units operating in Newark, New York City, Los Angeles, Detroit, Miami and St. Louis. The The New Jersey Bell statement was made today in response to a previous P.U.C. order asking that the company demonstrate clearly that it safeguards the right of privacy in its monitoring of long-dis-tance regulating in New Jersey. Mr. Stevenson said today the practice of such monitoring to catch persons using illegal elec-tronicss devices was "in the tronicss devices was "in the topeloadnteiphtaadc"ntiublit vices was "in the tporebroadnteiphtaadc"ntiublit vices was "in the

vices was "in the broad public interest" and that its legality has been upheld "in numerous court cases." The question of monitoring public calls and the newer prac-tice of leasing so-called "ser-vice observing devices" to cor-

pzvations by New Jersey Bell were expected to be scrutinized by the utulity commissioners at a hearing scheduled for this Friday in Newark.

Anday in Newark. A P.U.C. officila said late to-day that the commission had in its possession a "still-confiden-zinn uəəq pey Apparodər requ-tial list" of some 160 companies ing the service observing devi-ces to monitor their own em-ployes' telephone calls.

**Complaints Noted** 

The officials said the com-mission had received a series of mission had received a series of complaints from private indivi-duals charging that their em-ployers had been using the de-vices "to see if they might be unionizing" or otherwise keep-ing track of private conversa-tions during company time. Bell officials emphasized to-day that the toll-fraud monitor-ing program between 1966 and

ing program between 1966 and 1970, "contained stringent mea-Sures to protect privacy of com-munications," adding, "As a re-sult of the program substantial revenues have been safeguard-ged, proliferation of fraud de-terred, and violators convict-ed." ed.

Mr. Stevenson also provided the commissioners with a de-tailed breakdown of who had access to the recorded conver-sations and how the company went about monitoring the calls atits Newark installation.

Mr. Stevenson said that in New Jersey, the monitoring process resulted in the confis-cation of 139 electronic devices used to trick Bell System equip-ment into putting through long distance calls at no cost to the user. Such devices are generally referred to as black boxes or blue boxes blue boxes.

blue boxes. Since the disclosures of na-tionwide monitoring of public phone calls were made earlier this month, sever al conflicting reports have emerged about precisely who in the Bell Sys-tem had been aware of the pro-gram and how detailed were the kept records. Last week, during testimony

the kept records. Last week, during testimony in Washington before the House of Representatives sub-committee on courts, civil liber-ties and the administration of Justice phone calls monitored during the five-year period. The testimony, by H. W. Wil-Ham Caming, was the first time a Bell System official had testi-fied under oath about the pre-

a Bell System official had testi-fied under oath about the pre-viously highly secret project. Mr. Caming told the subcom-mittee that some 600,000 of the calls across the nation had been tape recorded for their entirety, all for five-minute periods, while the remaining 900,000 or more calls were tape recorded for periods of from 60 to 90 se-conds.

New Jersey Bell System wit-New Jersey Bell System war-nesses are expected to be ques-tioned during Friday's hearing by officals from the State Pub-lic Advocate's office, the newly dreated cabinet-level govern-mental ombudsman unit, which has joined the utilities commishas joined the utilities commission in examining the case.