# F.B.I.'s 'Open' Policy on Press Called Only Partly Successful

## By MARTIN ARNOLD

Special to The New York Times

WASHINGTON, Jan. 30 — perience as an F.B.I. agent and executive. The division's job is to handle press inquiries and queries from the public and congress.

The bureau receives, for instance, 90,000 letters from the public a year and the division's job is to answer each one. The public a year and the division's job is to answer each one. The public a year and the division's job is to answer each one. The public a year and the division's job is to answer each one. The division is also charged with supplying speakers for the 14,000 requests the bureau gets each year from civic groups, high schools, colleges and the like.

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ing F.B.I. activities for Reuters, the British News agency, for nearly five years.

Margaret Gentry of the Associated Press, the largest news gathering agency in the United States, says, "It's still wait and see as far as I can see. I still don't find much that the F.B.I. will talk about."

Some Changes Noted

encourage local agents to deal more directly with the press.

Such conferences were unheard of in the days of Mr. Hoover.

In the bureau's largest office, in New York City, where there are more than 1,000 agents Mr. Franck has installed two agents whose sole business is dealing with the press.

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Still, there is little question that there have indeed been some changes in the bureau's relationship with the news media since Mr. Kelley became its director. its director.

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Robert Russ Franck, who heads the bureau's external affairs division, which includes press relations, says, "There is a responsibility on the part of reporters to learn that we are more accessible now than ever before in our history. Many reporters have not bothered to find that out."

Reporters might find many of the changes slight, but often the best news articles are built on the piecing together of slivers of information. Thus, Miss Gentry found it significant when the F.B.I. admitted in public that it was, in fact, investigating the 18-minute erasure on a Watergate tape.

"Under Mr. Hoover they might not, they probably would not, have made such an admission," she said, referring to the late J. Edgar Hoover, whose tight reign over the bureau was legndary in a city where every Government bureau leaks information like a sieve.

And Mr. Kelley has worked mightily to open the bureau to the press.

Promises to Respond

they can't give us information instead of merely saying "no comment." said one Washing-ton-based reporter who covers the bureau, after the pureau instead of merely saying "no comment." said one Washing-ton-based reporter who covers the bureau have the bureau have the bureau have are for The New York Times who works in New York for information and was given the old, "no comment."

"They didn't even say, 'Look, we can't talk, but why don't you call Washington?' It was just 'no comment,'" he said.

The Wrong Person

Mr. Franck, however, attributes that sort of answer to the reporter reaching the wrong person in the local office. Under bureau regulations only the agent in charge of the office or his No. 1 aide may answer questions; agents may not.

Another problem he sees is the fact that few reporters have read the bureau's guidelines for giving out information to the press—guidelines drawn up not by the bureau but by the Attorney General. Reporters, on the other hand, say that even if the bureau is sincere, there is little indica-

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In a speech before the National Newspaper Association meeting in October, in Hot Springs, Va., Mr. Kelley said: "Now I am aware that in the past the F.B.I. has had something less than a wide-open press policy. But times change. And I wish to assure you that as a matter of policy henceforth, the F.B.I. will respond only to news media inquiries insofar as we are permitted by mandates of law and ethics."

One of his first acts was to set up the 32-man external affairs division headed by Mr. Franck, an assistant director of the bureau with 22 years' ex-

ment" would disappear, to be replaced with an "open stance" on press policy.

So far, according to news reporters whose job it is to report F.B.I. activities, the new policy has, at best, been only partly successful. Most of the reporters say that they believe might be impossible to change the bureau's long-standing habits.

"As far as I can see, the Kelley policy has been more cosmetic than fact," said Tom Stewart, who has been reporting F.B.I. activities for Reuters, the British News agency, for mearly five years.

Late in October, the new director started a series of executive management seminars. Eight of these were held throughout the country; each lasted for five days and each brought together F.B.I. agents and executives to meet with experts and local news media people.

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Mr. Kelley appeared at all eight, and at each gave a news conference—such a conference, according to Mr. Franck, being one of the director's devices to encourage local agents to deal more directly with the preserve unit of these were held throughout the country; each lasted for five days and each brought together F.B.I. agents and executives to meet with experts and local news media people.

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But thus far, the Kelley-Franck effort has not been too successful, most reporters feel.

"They now explain to us why they can't give us information instead of merely saying "no comment." said one Washington-based reporter who covers

Reporters, on the other hand, say that even if the bureau is sincere, there is little indication that F.B.I. men in the field