

HAROLD WEISBERG

7627 Old Receiver Rd.
Frederick, MD 21702

Consumer Affairs
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Please excuse my writing to you in haste when I do not remember the correct title of your part of the operation. I write you also on impulse, while I am still both angry and disgusted by this incredible stupidity by those who are paid by our tax money to provide some minimum protection to those who need protection from scavengers and other kind of crooks who are not content with a decent profit and have to chisel and gyp.

If you decide to look into this, please accept this as my authorization to have full and unlimited access to the files. If you want to look into it and they refuse you access, let me know and I'll make copies and send them to you.

Please also excuse my typing. I'm 81, unwell and it cannot be any better. Especially when I'm as angry and as disgusted as this makes me.

I do not want to mislead you on this. It is not a matter of financial urgency for us. Between us my wife and I have accumulated 163 years. It has not been possible for us to use the pool for years. It is an in-ground pool. But if it is not cared for, although we live in a rural area, it would become a neighborhood Nuisance. In addition, having no children, we have deceded our property and all of my work as writer to local Hood College. We want all we have to be in as decent shape as is possible for us when that happens.

We have been victimized with disgusting regularity and have found that as a practical matter ~~that~~ there is no redress. As a minor example, we bought a tuner from Montgomery Ward to replace a fine one in order to have the remote control because getting up is sometimes a problem for us. We were deceived about the contract my wife signed for "service" and the "service" we got left the tuner so that we cannot receive the All station less than two miles away at night at all without an external aerial and then the signal is not good. Or, after two services of what was originally defective we can't get ^{at 11:15} All on the set at all! And after about four efforts I was not able to see anyone with any authority. Only sales clerks. Can you begin to imagine the plight of those who are not articulate and are elderly or limited in what they can do?

I filed this complaint on the challenge of the crooks who gyped us. My hope was that it might result in discouraging other such consumer abuses. Do you think that many people, with the experience this reflects, would ever try to seek relief? Or encourage others to? This state agency becomes an adjunct to the crooks, the dishonest in business, with what my experience reflects.

The unnecessary trouble they put people to is enough to discourage most people.

And it is a fact that the representative of the attorney general, when he saw me, spent all the time he allowed me on the phone other than to ask ^{me} to leave the papers I took him. Is that what the State pays lawyers to travel and do? Sincerely, Harold Weisberg

Harold Weisberg

Probably none of you can remember us from our appearances on the station years ago. That very caring man, Dave Stickle and I arranged for him and the station to meet the massive double-yolk goose eggs he and you gave ^{Kernan's kids} each easter that I arranged for the CAP to fly there to get it a little public attention rather than driving them up myself because I've never sought attention including in my work.

Or that after my wife was the National Chicken Cooking Champion we participated in those industry promotions for years when I became the National Barbecue King and represented Maryland in the cookoffs with the women. With very limited success! Best I ever did was 10th.

And by the way, what happened to the Prioles telecasts? We do not have cable and miss them and wonder why.

I do not write you now seeking personal attention. I shun it most of the time because I want to spend what time remains for me on the work that means much to me and because I do not want to be associated with what I regard as irresponsible in the area of my work. I hope you can see that what I seek is to make it all work and for those who take the peoples' money earn it and do what they are supposed to do in the public's interest.