



General Information

Date/place: October 20—The Midway Hotel, Highway 100, 251 North Mayfair Road, Wauwatosa/Milwaukee, 414-774-3600.
October 21—The University of Wisconsin Memorial Union, 800 Langdon Street.

Parking/lodging: Parking and lodging are on your own and maps and information will be sent with your registration confirmation. The Midway has ample parking outside but parking on the Madison campus is difficult so pay close attention to the materials sent to you.

Times: The program runs from 8:30 am to 3:30 pm, with an hour for lunch (11:30 am–12:30 pm). Registration begins at 8:00 am and refreshments will be available when you arrive. For those who wish the additional two hours, we will resume again at 3:45 and go until 5:45 pm.

Fee: The fee for the core 6-hour program is \$95 and this includes instruction, materials, refreshments and CEUs. If you choose the optional 8-hour program the cost is \$120. You can register by phone by calling (608) 262-3809. If you need to cancel your registration, please notify us immediately as we have contractual obligations. You will be given a cancellation number. A \$20 administrative fee will be charged if you cancel three days or less from the program date. Those who do not cancel by the date of the program are responsible for the entire fee.

Credit: 0.6 to 0.8 Continuing Education Unit will be awarded for full participation, depending on which option you choose. Illinois and Iowa Social Work hours are available. Wisconsin Department of Public Instruction clock hours and eight Wisconsin Psychology clock hours have been granted. This program also falls within the subject matter identified by the Examining Board of Social Workers, Marriage and Family Therapists and Professional Counselors for continuing education credit for social workers in the state of Wisconsin.

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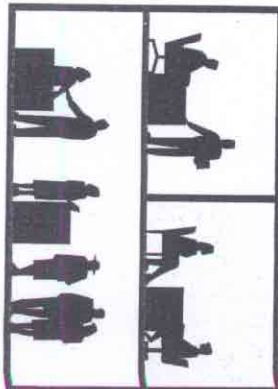
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Professionals at Risk: Ethical Dilemmas

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UN#PD2

**Professionals at Risk:
Ethical Dilemmas**



October 20, 1999
The Midway Hotel
Wauwatosa/Milwaukee, Wisconsin

October 21, 1999
The Memorial Union
Madison, Wisconsin

(Note: There is a special two-hour addition to this seminar. See inside for details)

*in Milwaukee
at Northwestern
University
D.C.G.*

Sponsored by:
University of Wisconsin—Madison
Division of Continuing Studies
Professional Development & Applied Studies

Registration Form

Professionals at Risk: Ethical Dilemmas

Please check the location you plan to attend:
 Wednesday, October 20, Manitowish, WI (92505)
 Thursday, October 21, Madison, WI (92506)
 Fee: \$95 for the 6-hour seminar, \$120 for the 8-hour version of the seminar. These fees include instruction, materials, refreshments, and credits.

Enter your 3-digit UW# code from the address panel: UW#
 Name _____

Organization _____

Address _____

Phone (____ area code) _____
 (day / hour / sep) _____
 daytime number / evening number

Soc. Sec. No. _____

Enclosed—used to ensure accessibility and accuracy of your educational record.
 Enclosed is my check or money order, payable to UW-Madison.

Please charge to the following account:
 MasterCard VISA American Express
 Card No. _____ Expires _____

Cardholder's Name _____
 Clip and mail to: UW-Extension Registrations, Pyle Center
 Dept. 103, 702 Langston Street
 Madison, WI 53706-1867

Call: (608) 263-3909 (TDD) 263-2370
 Or fax: (608) 263-3163 or toll-free 800-741-7416
 (must include payments by credit card or purchase order.)

I prefer to take instruction by video programming.
 I prefer to take instruction by audio programming.
 I prefer to take instruction by video programming.
 I prefer to take instruction by audio programming.

Occupational Area: _____
 1. Public Administration
 2. Social Services
 3. Social Services & Health Care
 4. Health Services (Physical & Mental)
 5. Health Services (Physical & Mental)
 6. Communication, Public Health, Community, Welfare
 7. Other
 8. Other
 9. Other
 10. Other
 11. Other
 12. Other

If you have a disability and desire accommodations, please contact the Director of Disability Resources at the University of Wisconsin-Madison, 480 Lincoln Drive, Room 1000, Madison, WI 53706-1000. Telephone: (608) 263-3163. Fax: (608) 263-3163.

Professionals at Risk: Ethical Dilemmas

Lawsuits, ethics complaints, and changing statutes provide ever-changing challenges for those in human services—from caseworkers to counselors and therapists. Administrative pressures within human service agencies add to the challenge. Rules for each professional group vary and yet, given multidisciplinary work, there is a need to find ways of bridging those gaps. The increasing importance of the Internet and new technologies have created still more challenges.

This program will utilize videotapes, exercises, and examples to demonstrate the nature of these risks. It will present frameworks and methods for dealing with these challenges without compromising the quality of care. The focus is on practical solutions. It is aimed at a wide range of human service workers, from case workers to therapists and anyone else who supports people with challenges. Participants will receive detailed written materials to take back to the work setting as reference materials.

New This Year!

For those who have attended previous workshops by Gary Schoener, this year we have included new material and updated information. For those needing 8 credits in ethics to satisfy the Wisconsin psychology licensure standard, as well as social workers and others needing further continuing education hours, an optional additional two hour session is offered.

The Instructor

Gary Schoener, M.Ed., licensed psychologist and executive director of the Walk-In Counseling Center in Minneapolis, is an author, expert witness, and internationally known consultant and trainer on issues of professional boundaries, misconduct, and risk management. He has served on national task forces of the American Psychological Association and has been a consultant to the American Medical Association, Association of State Social Work Boards, Association of State Nursing Boards, National Occupational Therapy Certification Board, and other groups. He has conducted in more than 3,000 cases of alleged professional misconduct.



For more information:
 Call Gregg Miller or Gail Gladding
 toll-free at 800-442-4617 or
 263-3517 the Madison area.

Program Content (8:30-11:30 am and 12:30-3:30 pm)

1. Reducing ethical and legal risks
 - Understanding malpractice suits
 - Licensure board and ethics complaints
 - Documentation issues
2. The new technologies
 - Computer and fax
 - The Internet—new resources
3. Children vs. adults
 - Privacy rights: conflicts with parents
 - Service access issues
4. The hostile or dangerous client
 - Duty to warn or protect
 - Clients who harass workers
5. Managing boundaries in different roles
 - Caseworker vs. therapist
 - Socially, gifts, touch, etc.
6. Client challenges to boundaries
 - Splitting workers
 - Seduction: special requests
 - Administrative issues
 - Conflicting roles and mandates

Special Two-Hour Session (3:45-5:45 pm)

Those who attend this portion along with the previous program, will earn the 8 hours of CE credits in ethics required by the Wisconsin Board of Psychology. Topics include:

1. The Assessment Role
 - Role conflicts—who is the client?
 - Assessment of memories of abuse
 - Working for employers
2. Supervision—making it work
 - Ethical/legal issues in providing it
 - Making maximal use of it
 - Pitfalls and risks

Past Participants Have Said

"Schoener's value system of peer-consultation and thoughtful reflection was respectful. He reviewed each important professional boundary issue but also encouraged us to think for ourselves. He is well-organized and very knowledgeable."
 —John Duran, PARACOUNSELOR, WATERLOO, WI

"It is a timely topic and we all need to be fully aware of risks and consequences."
 —Dawn Lang, DIRECTOR, CAMOUR SOCIAL SERVICES, MILWAUKEE, WI