

Dear Elaine,

1/21/00

So glad to get the update on Gary Schoener about whom I once felt as I think father felt about one. He came from Philadelphia where, I think, his father was a school teacher and he came to see us when he saw his parents. The last time that was was when he told me as he left that, and I'm not trying to remember his exact words that may have ~~not~~ included the technical term, that Lil has a compulsive need to be at cross-purposes. He was not optimistic about it. And nothing I've been able to do or could do through the ~~psix~~ psychologists we saw made any difference in any way at all. Not in terms of any benefit, anyway.

I think that is why he never returned after that.

We had word about him last week, from a man who had been in touch once or twice and whose name I do not remember. He phoned when I was at the pharmacy. He told Lil that Gary had been assaulted and in that assault had lost an eye.

Please tell Dave that I've done 22 pages on the Kurtz book, all yesterday after an early start and by 2:30 p.m. when I knocked off. Possible because the snow, which came to about 7 inches, kept me in. Hoping I can get out today because it is dialysis day. I've a ride if she can get here.

I'd forgotten just how much of an at least egomaniacal fool Kurtz is until I went over his book again. I'd annotated it when I read it years ago. I'm writing from that annotation.

Thanks and best,

Dear William and Harold —
you must know that Dave
updates every Sunday on your
activities. I thought you might
be interested in learning just
how much demand there is for Gary Schoener.
I'm getting in his April workshop.



January, 2000

Take care. Love,
Edna

Welcome to Professionals at Risk: Ethical Dilemmas,

We're happy that you will be joining us on April 20, 2000 at the Memorial Union in Madison for Professionals at Risk. Gary Schoener is an excellent speaker with a wealth of experience and helpful information on this topic. Because this program is being filled from the waiting list folks from the fall programs, you probably don't have a brochure on it, so we're sending this letter to fill you in on what will be happening that day.

We've enclosed copy from the "old" brochure which has the agenda in it. It also talks about times, which is important because the day starts earlier than usual to accommodate the extra two-hour session at the end. Be sure to arrive at the Union around 8:00 am to get registered. This involves getting parked on campus, which is the next item of business. You should have received a confirmation earlier that contained parking information. Parking down here is difficult, at best, so pay close attention to that information and get yourself a permit for the Union lot or else plan to park in the Lake Street Parking Ramp. The program will be held in the Tripp Commons Room on second floor of the Union. You enter on the ground floor, go up one flight of stairs, then go to your left as far as you can go. We will have coffee and pastries waiting for you when you arrive.

Lunch that day is on your own and you will have an hour to eat (from 11:30-12:30 pm). We will give you a list of the many options in the immediate area. Credit statements will be given to you at the program if you are preregistered.

If you find you need to cancel you must do so at least three days before the program to receive a full refund. If you cancel during the three days before the program you will receive a refund minus a \$20 administrative charge. Those who don't cancel by the date of the program are responsible for the entire fee and we will continue billing you or your employer, so please let us know as soon as possible.

If you have any other questions about the event, please call us toll-free at 1-800-442-4617 or 265-3517 in the Madison area. We can also be reached at gke@mail.dcs.wisc.edu. We look forward to seeing you in April.

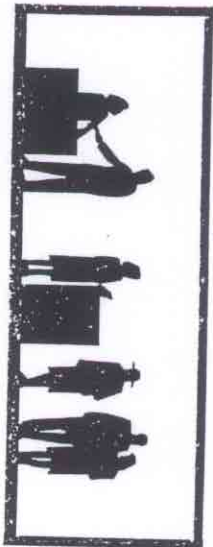
Sincerely,

Gregg Miller
Gregg Miller

Gail Gladding
Gail Gladding

Department of Professional Development and Applied Studies
Division of Continuing Studies

313 Lowell Hall 610 Langdon Street Madison, WI 53703-1195
FAX: 608/265-2329



General Information

Date/Place: Madison, March 22 or Madison April 20, 2000 at the Memorial Union, 800 Langdon Street, Oconomowoc on March 23, the Olympia Resort, 1350 Royale Mile Rd., 1-800-558-9573.

Parking, lodging: Parking and lodging are on your own and maps and information will be sent with your registration confirmation. The Midway has ample parking outside but parking on the Madison campus is difficult so pay close attention to the materials sent to you.

Times: The program runs from 8:30 am to 3:30 pm, with an hour for lunch (11:30 am-12:30 pm). Registration begins at 8:00 am and refreshments will be available when you arrive. For those who wish the additional two hours, we will resume again at 3:45 and go until 5:45 pm.

Fee: The fee for the core 6-hour program is \$95 and this includes instruction, materials, refreshments and CEUs. If you choose the optional 8-hour program the cost is \$120. You can register by phone by calling (608) 262-3909. If you need to cancel your registration, please notify us immediately as we have contractual obligations. You will be given a cancellation number. A \$20 administrative fee will be charged if you cancel three days or less from the program date. Those who do not cancel by the date of the program are responsible for the entire fee.

Credit: 0.6 to 0.8 Continuing Education Unit will be awarded for full participation, depending on which option you choose. Illinois and Iowa Social Work hours are available.

This program also falls within the subject matter identified by the Examining Board of Social Workers, Marriage and Family Therapists and Professional Counselors for continuing education credit for social workers in the state of Wisconsin.

advocate, case managers, and changing statutes provide ever changing challenges for those in human services—from caseworkers to counselors and therapists. Administrative pressures within human service agencies add to the challenge. Rules for each professional group vary and yet, given multidisciplinary work, there is a need to find ways of bridging those gaps. The increasing importance of the Internet and new technologies have created still more challenges.

This program will utilize video-tapes, exercises, and examples to demonstrate the nature of these risks. It will present frameworks and methods for dealing with these challenges without compromising the quality of care. The focus is on practical solutions. It is aimed at a wide range of human service workers, from case workers to therapists and anyone else who supports people with challenges. Participants will receive detailed written materials to take back to the work setting as reference materials.

New This Year!

For those who have attended previous workshops by Gary Schoener, this year we have included new material and updated information. For those needing 8 credits in ethics to satisfy the Wisconsin psychology licensure standard, as well as social workers and others needing further continuing education hours, an optional additional two hour session is offered.

The Instructor

Gary Schoener, M.Ed., licensed psychologist and executive director of the Walk-In Counseling Center in Minneapolis, is an author, expert witness, and internationally known consultant and trainer on issues of professional boundaries, misconduct, and risk management. He has served on national task forces of the American Psychological Association and has been a consultant to the American Medical Association, Association of State Social Work Boards, Association of State Nursing Boards, National Occupational Therapy Certification Board, and other groups. He has consulted in more than 3,000 cases of alleged professional misconduct.



For more information:
Call Gregg Miller or Gail Gladding
toll-free at 800-442-4617 or
265-3517 the Madison area.

Program Content (8:30-11:30 am and 12:30-3:30 pm)

1. Reducing ethical and legal risks
 - Understanding malpractice suits
 - Licensure board and ethics complaints
 - Documentation issues
2. The new technologies
 - Computer and law
 - The Internet—new resources
3. Children vs. adults
 - Privacy rights; conflicts with parents
 - Service access issues
4. The hostile or disruptive client
 - Duty to warn or protect
 - Clients who harass workers
5. Managing boundaries in different roles
 - Caseworker vs. therapist
 - Socially, gifts, touch, etc.
6. Client challenges to boundaries
 - Splitting workers
 - Seduction; special requests
7. Administrative issues
 - Conflicting roles and mandates

Special Two Hour Session (3:45-5:45 pm)

Those who attend this portion along with the previous program, will earn the 8 hours of CE credits in ethics required by the Wisconsin Board of Psychology. Topics include:

1. The Assessment Role
 - Role conflicts—who is the client?
 - Assessment of motives of abuse
 - Working for employers
2. Supervision—making it work
 - Ethical/legal issues in providing it
 - Making maximal use of it
 - Pitfalls and risks

Past Participants Have Said

"Schoener's value system of peer-consultation and thoughtful reflection was respectful. He reviewed each important professional boundary issue but also encouraged us to think for ourselves. He is well-organized and very knowledgeable."

—John Dornin, Psychologist, Waterbury, WI

"It is a timely topic and we all need to be fully aware of risks and consequences." —Danni Lawler, Director, Catholic Social Services, Arkansas, WI