

HAROLD WEISBERG

7627 Old Receiver Rd.
Frederick, MD 21702

Ms. Susan Morgan, "INVESTIGATOR", she says
HMIC

4/24/94

501 St. Paul Place, #201
Baltimore, MD 21202-2272

Re; Complaint #920-94 - and about you (pl).

Dear Ms. Morgan,

Your letter of April 20 says that as investigators you have "thoroughly reviewed" my complaint and because "Painting the pool interior was not included in your contract... no further action will be considered." "Further", you say!

With this an example of how you "investigate" and "thoroughly review" I do urge that the next time you want to find a washroom you place an emergency call for the closest and fastest accessible brownie girl scout! Otherwise no telling where you'll wind up.

"Painting the pool interior" was not my complaint at all! I did not ask for it, did not need it, and surely did not want it. For all the knowledge and training I presume is required of you to hold your job, to say nothing of common sense, do you have the remotest notion of what painting the interior of a 20x40 foot pool requires in just water, getting rid of then replacing 25,000 gallons or more?

You wind up as nothing but the stooge for a crooked contractor who made that invalid argument, his dodge that suckered you in your "thoroughness" even though my letters make it clear that the painting of the pool was not in question. You have my letter that was a condition of the contract, the letter made necessary by their including that gobble-de-gook in ~~the~~ ^{their} contract. My letter corrected them and said that as a condition of my accepting their contract they changed that to the obvious, the need to tint the tile they were to replace. The tile only!!!! And the pictures I sent you show the result of their not doing that.

And how about their other frauds, of which your file holds the proofs?

They were to have cleared what they refer to as "sand" from the bottom of the pool and they said that was impossible. It was not sand and it was possible and I paid someone else to do what he could with the light equipment he had with him. He will do the rest when the nights are 65 degrees or higher so he can clean up after the mess those crooks made and left, ^{that} at more than twice the going rate - or is that also not within your purview, your "thorough review"? Or the tiles in the pool they were to have removed and said they had and did not, what is for me, at my age, the state of my health and the limitations they impose upon me not entirely possible. I did, against doctors' orders, remove some they left on the pool floor and later had the others removed. Not major, but they were to have done it.

That they did not return to do the caulking they said was required and I agreed to them doing is not within your "thorough review"? So, there are now a few more tiles in the bottom of the pool and more space to be filled and made waterproof.

When this, with all the forms without adequate explanation or I think need with modern copying equipment in all offices, with forms replacing letters that can make that you seek more readily understood, especially by those with less than the best educations or the elderly and ill and handicapped, all this time and passing things around, with the initial interview time being taken up by that lawyer engaged in his own telephone activities, those of us who need protection get from you ^{and} what you represent more futility, more frustration and the protection of the dishonest.

In the late 1920s when I edited a high-school newspaper if any reporter had turned in anything as completely incompetent, as completely irrelevant as you have written me there would have been a different reporter or a different editor.

For shame!



Harold Weisberg

You reflect your thoughtfulness in referring to "the Commission" without further identification of any kind of it or any indication of how I might address it. I therefore ask that you forward this to that Commission. I presume you will be forwarding all the papers and that it will have before it my letter that was a condition of the contract requiring that the replacement of the blue tiles be tinted blue, so they will not be gulled by your irrelevance that is the basis of your "thorough review" that somehow missed it and somehow read into the complaint what is not there!