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## **PUBLISHER'S INSERT**

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### **A GIANT STEP FOR MANKIND?**

The lead article in this issue concerns the ever-fascinating computer industry. We feel duty-bound to offer a small sympathy bouquet of our own to RCA. (Conglomerates, too, require a touch of consolation now and then.) It seems that George Gustafson, executive secretary of the California State Teacher Preparation and Licensing Commission (CSTPLC), has fired his computer and replaced it by man because "it just couldn't compete with people." He reported to the San Francisco Chronicle that he has thereby "converted credential processing from a complex and costly automated system to a stream-lined, fully manual operation" that gets the job done quicker, cheaper, better, and with 80 fewer employees.