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Manhattan and Bronx Surface Transit Operating Authority

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The Honorable Jacob K. Javits United States Senate Washington, D. C. 20510

Dear Senator Javits:

This is in reply to your note of February 26, 1973 with which you forwarded the enclosed letter from Sylvia. Meagher.

The driver concerned has been spoken to and proper steps were taken to prevent a recurrence of similar incidents.

One of our supervisors contacted Miss Meagher personally to apologize for the inconvenience. She expressed satisfaction with the action taken on her complaint.

Your interest in this matter is much appreciated.

Sincerely,

William J. Ronan

Chairman

Enclosure