Harry Fair, Acting Director Administrative Programs Management Staff

Robert L. Firth, Special Assistant to the Associate Attorney General Office of the Associate Attorney General

Harry F. Flickinger, Director Personnel and Training Staff

Alma Gauf, Consultant Office of Legal Counsel

Charles J. Gentry Administrative Officer Board of Immigration Appeals

Robert J. Havel
Deputy Director
Office of Public Information

Robert Haworth Administrative Office U.S. Parole Commission

James F. Hickey, Chief Administrative Section Land and Natural Resources Division

Marvin P. Hogan Librarian

James F. Hoobler, Director Program Review and Budget Staff

Wade Houk, Director Management Systems Policy Staff

E. Hugh Kinney | Executive Officer Civil Rights Division

Francis X. Mallgrave •
Assistant Director
Executive Office for United States Attorneys

Earle N. McConn, Jr. Administrative Officer Tax Division

H. Dale Meeks' Administrative Officer Community Relations Service

James W. Muskett Executive Assistant Criminal División

Charles Neill, Director Financial Management Staff

Glen E. Pommerening, Director Internal Audit Staff

J. Michael Quinlan Executive Assistant to the Director Bureau of Prisons

William H. Russell Assistant Director for Administration and Finance United States Marshals Service

Joseph A. Sanches, Executive Assistant to the Assistant Attorney General for Administration

A.G. Sansone, Acting Director Systems Design and Development Staff

J.D. Scrivens, Director Equal Opportunity Programs Staff

Ralph B. Thomas Special Assistant to the Commissioner Immigration and Naturalization Service

COMPONENT (OBD or Careau) NAME	
CONTACT NAME AND TELEPHONE NUMBER	
GENERAL SI	RVICES ADMINISTRATION
· NATIONAL ARCI	HVES AND RECORDS SERVICE
, a nn	

COVERNMENT-WIDE REPORTS-MANAGEMENT INSPECTION

Please answer the following questions about reports management in your agency and attach copies of the documents requested.

<u>:s</u>	<u>NO</u>	
		I. Reports Management Program
)	[]	Does your agency have a reports munagement program?
		If yes,
]		1. Does the reports management program include computer-generated reports?
]		2. Does your agency periodically audit the program for adequacy of procedures and compliance with regulations?
		If no, explain why one has not been established
		•

II. Program Directive(s)

}		Is there an agency-wide reports management program directive?
		If there is a directive attach a copy and answer the following questions:
]	בם	1. Is the directive a part of the overall agency directives system?
1	[] -	2. Does the directive encompass the provisions of Federal Property Management Regulations (FIMES) 101-11.207 and 101-11.11, CMB Circular A-40 and GAO's CFR 4?

. [

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. .

Give the date (month and year) the reports management directive was last updated.

Date

Title of Directive

}	[]	4. Do you have a distribution list for the reports management directive? (Attach copy.)
]		5. Is the reports management directive supplemented by other written procedures? (Attach copy.)
1	[]	6. Are lower echelon organizational units (below bureau level) authorized to supplement the agency-wide reports management directive?
J		If there is no reports directive, are the requirements of FFMRs 101-11.11, and 101-11.207, OMB Circular A-40 and GAO's CFR-4 provided for in other agency directives? (Attach copies.)
		III. Program Systems and Procedures
;	[]	Have agency-wide standards and procedures for initiating, identifying, reviewing, approving, preparing, and distributing internal reporting requirements been established?
		If standards and procedures have been established, answer the following questions:
	ננ	1. Are the standards and procedures published in the reports management program directive?
	ככ	2. Are the standards and procedures published separately from the reports management program directive? (Attach copies)

		and the second s
<u>ES</u>	<u>CM</u>	
		IV. Provide Needed Management Information
3	ננו	Have agency-wide standards and procedures been established for identifying management information needed for planning, controlling, and evaluating; and for designing management information system?
 		If standards and procedures have been established answer the following questions:
]	[]	1. Are the standards and procedures published in the reports management program directive?
7	[]	2. Are the standards and procedures published separately from the reports management program directive? (Attach copies.)
		V. Conduct Cos: Benefit Analysis
1		A. Are cost estimates including design, data collection and processing, and distribution costs developed for all reports in your agency?
] -		B. Are funttional categories of reports periodically costed and evaluated? (e.g. EEO, program, personnel.)
]	[]	C. Do you use the NARS "Guide to Estimating Reporting Costs" to cost reports?
	,	If the NARS guide is not used, answer the following questions:
}		1. Are there agency standards and procedures to cost reports?
1	[]	2. Are these standards and procedures included in the reports management directive?
ł	CJ	3. Are these standards and procedures published separately from the reports management directive? (Attach copies.)
		VI. Provide Individual Report Instruction
ı	[]	Does each report have a promulgating directive?
		If there are promulgating directives for any reports answer the following questions:
ı	[] -	1. Do the directives contain specific instructions for completing the reports?
		•
		Alexander of the state of the s

		•			
V.		•			
	<u>:S</u>	NO			
]	[]	2.	Are instructions for o	completing the reports found on the report?
.: -:]	[]	3.	Do reporting instructi	ons provide for negative reports and reporting
]	רח	VI	THE THE VIEW	
) () () ()	J	[]		•	nit responsible for reports management maintain
•	,	5 3		an inventory is maintain	ned answer the following questions
: * *	}	C 3	1.	Does the reports inventeports?	tory include the following type of required
]	[] [] []	a. b. c. d.	Congressional - Law/Sta White House/OME? (Publ Other Agencies (Inter Internal?	itute? lic Use) ragency)
			.2.	Does each report listed	in the inventory show
			C.	Control number? Title or subject Requiring Office? Promulgating directive Associated feeder repor Due Date? Frequency?	Citation?
er Ar Q	1		3.	Are reports in the invesscheduled, periodic bas	ntory reviewed for continuing need on a
					•

IS NO

VIII. Obtain ONE/GAO Approval for Public Use Reports

Is the responsibility for OMB/GAO, public use report clearances included in the daties of the reports management officer?

If OND/GAO clearances are not the reports management officer's responsibility please explain why the clearance function is assigned elsewere and include the name, title, organization and phone masher of the responsible individual.

B. Is the current Interagency Reports Coordinator officially designated in writing? (Provide name, title; organization, and phone number.)

HATIONAL ARCHIVES AND RECORDS SERVICE

REPORTS MANAGEMENT EVALUATION

INTERNAL REPORTS SUMMARY

INSTRUCTIONS: Please supply quantity and cost data for all cate forces of internal reports. Include all available data for each category. If information is unavailable, enter "NA." Refer to FPMR 101-11.207-2 for definitions. Include all computer generated reports. Questions should be referred to tra A. Penn, 376-8806.

	INTERNAL	REPORT	5	NAR	S USE	ONLY-
FREQUENCY	TOTAL NUMBER	NUMBER FOR WHICH CUSTS ARE KNOWN	TOTAL COST OF REPORTS IN COL. B (Dollars)			
DAILY		В		, , , , , , , , , , , , , , , , , , ,		
WEEKLY				,		
BI-WEEKLY				٠		
MONTHLY						
QUARTERLY		-				
SEMI-ANNUAL		-				•
ANNUAL						
BI-ANNUAL	-					
TOTAL DEPARTMENT OR	AGENCY	BUREAU			DATE	
•		·				**************************************
SIGNATURE OF SU	BMITTING OFFICIA	TYPEON	AME AND TITLE O	F OFFICIAL	PHONE NUMBI	ER

Assistant Attorney General January
fol Administration
Office of Management and Finance

January 12, 1979

Assistant Director Records Hanggement Division NATIONAL ALLIVES AND RECORDS SERVICE TECHNICAL ASSISTANCE VISIT

Reference is made to letter dated October 19, 1978, from Vincent A. Lobisco, Assistant Director, Records Management Group, which provided data regarding the technical assistance evaluation currently being conducted by the National Archives and Records Service (NARS).

Puring the assessment of this Bureau's Forms Management Program, Miss Cardlyn Gugino, NARS Representative, requested additional material which is attached herewith for appropriate action by the Records Management Group.

Enclosure

NOTE: During the assessment of the Forms Management Program on 1/4/79, Carolyn Gugino, RARS, requested program-related directives and additional sample forms. This material is being forwarded to the Department to supplement material furnished by letter dated 3/7/76 in response to a questionnaire related to NARS' evaluation of Department Records and Records Management Practices and Programs.

66-18966 CMG:ssj (7)

1 - Mr. Long (Att: Mr. Meyer)

10-25 FBI FORMS

FBI forms (FD) must be approved by FBIHQ. Forms being submitted to FBIHQ for approval of adoption, revision, consolidation, or deletion must be forwarded by letter marked for the Attention: Administrative Services Division. This letter must show complete justification for any

10-25.1 Reproduction of Forms

All field offices are authorized to reproduce FBI-approved forms as needed.

10-25.2 FBI Form Book

- (1) All authorized forms are kept in an FBI form book which is maintained in all field offices by the office services manager.
- (2) When a form is approved for use only by a designated field office, a number is essigned by that field office and a copy of the form is placed in the FBI form book in the section designated for that field office.

612 **2**/28/78

SECTION 10. WRITTEN COMMUNICATIONS

Consecutive numbers are used preceding the field office teletype abbreviation. Indicate on the form the date of the FBIHQ approval letter.

(3) The FBI form book is revised by FBIHQ on a quarterly basis. Supplies of forms on hand by a field office are to be kept to a minimum and should not exceed the number anticipated for a three-month period.

10-25.3 Annual Field Office Review

- (1) A detailed review of all forms specifically approved for use in field offices must be conducted annually.
- (2) An administrative tickler should be maintained by all field offices to insure that FBIHQ, Attention: Administrative Services Division is advised of its results of the review in letter form by February 15.
 - (3) Certain considerations should be given during an annual review:
 - (a) Deletion of forms serving no useful purpose;
 - (b) Consolidation of forms having similar functions;
 - (c) Revision of forms to improve and streamline operational procedures in the field office.
- (4) Forms proposed for adoption, revision, consolidation, or deletion, as a result of this annual review, must be submitted to FBIHQ for approval. Include all proposals and the justification therefore in the letter advising of the results of the annual revision.

10-25.4 Reminders

- (1) Employee responsible for FBI Form Book should insure current samples are on file. Insure current formats are used in proposing revisions
- (2) Forms Proposals must be submitted by letter; DO NOT assign a FORM NUMBER until FBLEQ approval has been received for proposed form; DO NOT reassign a form number of an OBSOLETE FORM.
- (3) Upon distribution of a new revision of a form to field offices, PENDING REQUESTS previously received at FBIHQ WILL BE CANCELED.
 - (4) Forms are not to be reproduced on XEROX EQUIPMENT except in
- (5) The FBI Form Book should be up to date with copies of current revisions even though existing supplies of previous revisions may be depleted. This is particularly important in instances in which proposed revisions of forms are submitted by a Suggestion.

613 2/28/78

MAOP

Mr. Fillien P. Besere Deputy Attorney Central

Director, FAI

Ver romes maraometer !

Fine Beye by the Forms Control Dech of the Department, ands to a Gureau representative on February 6, 1856, there is not out below expents information regarding this Bureau's Forms Embagoment program.

I have always instated that eareful study and consideration be given to the use of forms throughout the FDI. The Europe's Forms Management program on preparity constituted was extract in 1845. The program is controlled in the Inspection and Planning Section of the Fraining and Inspection Sivision. The Forth Management Deak exercises controlled to that no forms may be seed, initiated, period or deleted anywhere in the FRI without the concurrence of the Forms Management Deak.

One explayer to expand full time on the progress at the foot of Covernment; no explayers are assigned to the progress in the field.

pregrate for the 12 mentils ending January 81, 1983, ares
(1) 1687 forms are now in use throughout the FEI.
(2) 169 new forms were approved. (2) 168 forms were
eliminated by means other than senselidation. (4) 61
forms were consolidated. (5) 488 forms were restead
and/or redesigned for more afficient use.

The above information covers all of the points mentioned by Miss Boyd in her request for information reporting this program.

DEPARTMENT OF JUST. The Mashington 25, D. C.
January 31, 1955

MEMO NO. 134

TO HEADS OF ALL DIVISIONS AND BUREAUS, UNITED STATES ATTORNEYS AND MARSHALS

SUBJECT: Forms Control

Routine and repetitive details of operations require the use of many forms which in standardizing the performance of various activities conserve manpower. Sometimes however, the use of forms is overdone with the result that costs of administration are pushed beyond reason.

It is a generally accepted rule that for every dollar spent for printing a form over ten dollars is required in personal services for its processing. Accordingly the need for each form must be well established and justified in the light of personnel activity and other administrative costs.

It is the purpose of this memorandum to establish a forms review and control program for the Department which will lead to more efficient and economical use of forms developed by the bureaus, divisions and offices. The instructions contained herein are for the guidance of all personnel having responsibility for the design, development, clearance, approval and procurement of forms.

1. Objectives of the Forms Control Program

The primary objectives of the program are:

- (a) To determine necessity for each form and possible consolidation or coordination with existing or proposed forms.
- (b) To assure economical production and distribution of forms.

4

(c) To eliminate all unneeded forms.

- (d) Tessure application of modern forms design and labor-saving techniques in constructing forms.
- (e) To assure through the periodic review of existing forms and the study of proposals for new or revised forms that problems of organization and procedure are solved.

2. Scope of Authorsty

This office will be responsible for administration of the forms control program and will review and approve all forms used by offices and divisions of the Department except:

- 1. Forms used by the Federal Bureau of Investigation, Bureau of Prisons (including Prison Industries), and the Immigration and Naturaliation Service which do not require approval of other Government agencies:
- 2. Forms issued by other Government agencies; and
- 3. Standard Forms

3. Forms Definitions

A form is any document printed or otherwise reproduced with spaces provided for fill-in information and descriptive detail. (Form letters and routing slips are included).

- (a) Internal forms. Forms approved for use by a particular division, office or bureau.
- (b) Department of Justice (DJ) forms. Forms prescribed by the Department for use by two or more divisions or bureaus.

- (c) Forms requiring approval of other agencies. Forms which require review and approval of other agencies prior to use by a branch of the Department. All such forms should be submitted to this office for approval and securing clearance from the agencies involved.
 - (1) Public Use Forms Bureau of the Budget. Forms which request information of an identical nature from ten or more persons other than Federal employees and forms which call for information of an identical nature from agencies, employees or instrumentalities of the Federal Government, which are to be used for statistical compilations of general public interest, including compilations showing the statistic or implementation of Federal activities and programs.
 - (2) Accounting Forms General Accounting Office. Forms such as those pertaining to receipt and payment of funds, journals, registers, etc.
 - (3) Personnel Forms Civil Service Commission. All forms relating to and affecting personnel.
- (d) Optional (OF) Forms. Forms applicable in the operation of several agencies and approved by the Bureau of the Budget for optional use by any or all agencies.
- (e) Standard Forms. Forms prescribed by an agency and approved by the Burgau of the Budget or the Comptroller General which are for the mandatory use of other agencies.
- (f) Forms of other Government agencies. Forms approved by the proper department or agency for use by other Government agencies.

(a) Forme Identification and Review.

Authority to establish and maintain separate forms control programs and identification plans in conformity with the objectives outlined in this memorandum is delegated as follows:

- 1. Federal Bureau of Investigation
- 2. Bureau of Frisons (including Prison Industries)
- This delegation does not include review of forms which require approval of other agencies (See 3(c) or forms used by two or more

bureaus or divisions of the Department (DJ) forms.

3. Immigration and Naturalization Service

Each of these organizations should advise this office as soon as possible (preferably within 30 days) of action taken in line with this delegation. A copy of any instructions or procedures should be submitted for the information of the Administrative Assistant Attorney General.

The Administrative Division will assign form numbers to all Department of Justice forms. There follows a list of form prefixes which will be used to identify forms of divisions and offices. All existing forms will be redesignated in accordance with this plan at such time as stocks are exhausted and reprinting made. Form prefixes other than those prescribed below will not be permitted. However, considerable latitude will be allowed as the program develops, with respect to assignment of base numbers, since it will undoubtedly be desirable to retain many form numbers

currently in use. For example, Form No. 111 - "Monthly Report of Disbursements and Obligations" (which is used exclusively by United States Marshale) is commonly referred to as the "111 report", therefore under the new procedure the prefix "USM" has merely been added and the firm identified as Form No. "USM-111".

	Form Prefixes	* -
Symbol	1	Organization
DJ		In use by more than one division office or activity.
AD	•	Administrative Division
USM		United States Marshals
USA	•	United States Attorneys
TA		Antitrust Division
TX		Tax Division
CI4		Criminal Division
CV		Civil Division
I ∯		Lands Division
I3	1	Internal Security Division
Parole	Ĺ	Board of Parule
AP	₹	Office of Alien Property
G		Offices and Divisions not specifically named above.

In order that numbers will not be duplicated, each Division should forward a list of all internal and Department of Justice forms now in use to the Forms Control Desk setting forth the number and title of each form.

All requests for the printing or reproduction of forms will be

evaluated in the light of the program objectives stated in Section 1. The Administrative Division will work with the operating officials in the design, development, and consolidation for forms looking toward maximum efficiency and economy.

- (b) Forwarding Forms for Review and Clearance

 Effective with the date of this memorandum, bureaus, service,

 divisions and offices of the Department are to forward forms and

 forms proposals to the Forms Control Desk, Administrative Division,

 for review and clearance as follows:
 - (1) <u>Bureaus</u>, <u>Service and Offices Maintaining Internal Forms Review</u>

 (a) <u>Public Report Forms</u> <u>Budget Bureau</u> For approval,
 revision or extension of clearance.

 Submit 4 copies of form.

Sub.it 3 copies of Standard Form 83.

- (b) Forms Requiring Approval of Other Agencies
 Submit 3 copies of form.
 Submit 1 copy of DJ-1
- (2) Divisions and Offices not Maintaining Internal Forms Review
 - (a) New Forms and Changes in Existing Forms

Submit 2 copies of form.

Submit 1 copy of DJ-1

Subsit 3 copies of DJ-2

(Replenishment of supply of existing forms

Submit 2 copies of form.

Submit 3 copies of DJ-2.

(c) Public Report Forms - Budget Bureau - For approval or revision.

Submit 4 copies of form.

Submit 1 copy of DJ-1.

Submit 3 copies of DJ-2.

Submit 3 copies of Standard Form 83.

(Note: If extension of clearance is required, submit only - 4 copies of form and 3 copies of S.F. 83).

(d) Forms Requiring Approval of Other Agencies

Submit 3 copies of form.

Submit 1 copy of IN-1.

Submit 3 copies of DJ-2.

5. Forms

Standard Form 83 (Request for Clearance) - In accordance with Section 4(b) this form is to be used in all cases where Budget Bureau clearance is required under Budget Bureau Circular No. A-40. All information requested by the form should be inserted in the proper spaces.

Form DJ-1 (Form Approval Request) - This must be submitted in connection with a request for any new form or for the substantial revision of an existing form.

Form DJ-2 (Request for Printing or Reproduction) - This is a new form which supersedes two forms now being used in the Department to request mimeographing (Fink sheet) and reproduction (Yellow sheet). Hereafter, Form No. DJ-2 will be used for all requests for printing or reproduction, except photostating. It need not be forwarded to the Forms Control Desk for approval when the material is obviously not in the forms category, such as

press releases; briefs, opinions or other legal documents in connection with matters and cases under the control of the various divisions; material relating to preparation of the budget; Department circulars, notices, etc.

Form AD-2 (Request for action on Forms) - This form will be used by the Administrative Division to request operating officials for recommendations on forms. Two copies will be forwarded in each case and after notation by the Division will be returned to the Forms Control Desk. The forms must be signed by the official who executes them.

6. Availability of Forms

Sample copies of each of the forms referred to herein are attached. An initial supply of Forms DJ-1 and DJ-2 will be forwarded to all Divisions. Thereafter the forms may be requisitioned in the usual manner.

/s/ S. A. Andretta

S. A. Andretta Administrative Assistant Attorney General



IN REPLY, PLEASE REFER TO

United States Department of Bustice Federal Bureau of Livestigation Washington 25, D. C.

September 27, 1954

FEI FORMS WARAGEMENT

The Forms Management program of the FBI is controlled in the Inspection and Planning Section of the Training and Inspection Division. Forms Management is one phase of sperations of the Inspection and Planning Section and duties of that section relate to the prescribing of general FbI procedures, particularly those of an administrative nature, evaluation of procedures and policies, and planning of procedures and policies.

The Form Vanagement Deck exercises centralized control in that no forms may be used anywhere in the FBI without prior approval of the Forms Management Deck. This approval is granted only after complete justification by the suggesting employee as to the need for the form, including full facts as to the use to which the form will be put, the frequency of use of the form, specified by the Director on numerous occasions. The Forms supervision of their preparation, presenting of same to the Executives Conference for consideration and recommendations to other factors relating to the use of the form.

Basic policies applicable to FBI Forms Management are:
Forms can be very helpful in certain types of operations but forms
and be a nuisance and an expense in other phases of operations
and therefore any form must be clearly justified prior to adoption
and forms must be frequently re-evaluated to make certain that
they are timely, accurate, concise, and that revisions keep pace
with any changing conditions. It is recognized that the cost of
assigning, approving, printing and distributing a form involves
form. The FBI is aware that various experts have estimated that
costs relating to the use of the form may vary from ten to twenty
there has been thorough exploration, examination, evaluation,
consideration, and justification.

A continuing analysis of forms is made by the Forms Management Desk at FBI headquarters and annually each division (the 52 field offices and the 7 Seat of Government divisions) is required to analyze all forms in use for the purpose of recommending revisions, consolidations, or discontinuance of forms. These analyses are made by the individuals who use the forms and by their superiors and this process serves as a double check on the views of the Forms Management Desk. At any time the. Forms Management Desk may, based upon its own evaluation, consult a field or Seat of Government division and call for further justification as to the use of a form or require comments as to revisions, consolidations or deletions. A third check as to the practicability, economy, and desirability of forms is found in the FBI inspection program. Each division, field and Seat of Government, is inspected annually by an Inspector who is responsible solely to the Director of the FBI for his analyses and findings and this Inspector is not assigned to any division being inspected nordoes he have any type of work attachments to that division. During the course of his thorough analyses of all phases of operations involving physical condition and maintenance, investigative operations, administrative operations, personnel management, and liaison, he is required as a specified part of his functions to examine Forms Udnugement and the use and handling of forms within the division being inspected. His findings are reduced to writing. Consequently, under this triple approach to Forms Management it is difficult for any individual who may have a sentimental attachment to a particular procedure to continue such a process because other impartial employees with widespread experience of necessity must evaluate and recommend appropriate action. The net result is top notch streamlining, tight control of forms, thorough justification for the use of any forms, and holding of forms usage to a minimum commensurate with the dictates of economy.

Basic considerations in Forms Management are:

- (a) The maintenance of tight control over forms.
- (b) Careful analyses as to the use of forms, disposal of forms, storage and maintenance of minimum supplies of forms on hand commensurate with good business administration; careful attention to problems and costs of distribution of forms; analyses as to preparation of forms such as whether they should be mimeographed by FBI or prepared through the use of other reproducing media or whether same should be obtained from the Government Printing Office or some other source outside the FBI, with careful attention to using standard Government forms wherever possible; specifications regarding forms; design of the forms.

- basis through forms control as a key factor.
- (d) Necessity of employees, and particularly those presiding over units, sections and divisions, knowing Forms Management policies as well as other policies and procedures of the organization. This is a dual matter of using forms and forms controlles a means of implementing and enhancing standard policies and procedures.
- (e) Maintenance of samples of every form used anywhere and everywhere and their retention under the immediate supervision of the Forms Management Desk.
- (f) Employees forbidden to devise and use a new form, modify the existing form, or eliminate any form without approval of the Forms Management Desk. Consolidations of forms are urged and controlled by the Forms Management Desk.
- certain that discontinued forms are salvaged and put to other use such as in the preparation of routing slips; maintenance of plans in connection with forms such as continuing the use of a form which requires only very slight modification and instructions to employees to cross out in longhand the modified word or phrase and insert therein the revised portion so that existing stocke of this form may be exhausted before new forms are distributed except in those instances where major modifications and cost factors indicate that the forms should be forthwith discontinued and a new form should be issued. Under these circumstances the old forms are salvaged for other work. Each form is supported by any suggestions for revision er alteration so that these proposed revisions may be incorporated in any reprinting of that form; no form may be reprinted at the FAI headquarters without approval of the Forms Management Desk even to augment form supplies when no change is contemplated, and this assures control over creating surpluses of forms.
- (h) Maintenance of a numerical work file containing all forms with identification as to where the form is used and related factors.
- (i) Carefully chosen printed wording on forms to reduce tendencies of employees to dictate more wordy information; concise wording of printed form sentences and paragraphs to eliminate the typing which might result by persons who

might use less skillfully chosen words; short cuts in language encouraged.

- (j) Design for use with window face envelopes whenever desirable; design for use with no envelopes whenever possible and this is frequently the case with regard to FBI forms; design for use without any folding operations and this applies to virtually all FBI forms in that a folding operation is a rarity.
- (k) Adherence to the principles that forms design is exceedingly important, that inefficient design increases the likelihood of error, costs, and space requirements in files; concise, clear, simple design makes for greater usability and reduces cost.
- (1) Analyses and controls by the Forms Management Desk of those factors relating to most economic use of paper as to quality and size consistent with the desired form and printing requirements as to type faces and blackness. Analyses of rules or line weights so that they will be no heavier or prominent than is absolutely necessary to serve the purpose with clear understanding that the blacker and heavier the printing the less efficient the use of the form.
 - (m) Ultimate design of forms by experts equipped with all necessary tools and thoroughly experienced in essential considerations as well as design and art principles.
 - (n) Use of ballot box design whenever possible, proper placing of writing lines and vertical columns, spacing, descriptive titles, and approval of finished drawings before reproduction and the furnishing of specifications to the printer, approval of the galley proof or first sample.
 - (c) Use of one-time use carbon paper whenever a number of copies of a particular form may be needed so that these carbon copies can be made at the time the typist prepares the original and thus eliminate time necessary to line up sheets of paper and carbons in the typewriter as would be necessary without the pre-inserted carbon.
 - (p) The ordering of forms for use throughout the FBI rather than to cause reproduction to fit the needs of one division so that advantage can be taken of reduced cost in reproduction of large quantities.

- (q) Elimination of duplicates, overlapping, or outmoded forms as a part of Forms Management operations.
- (r) Maintenance of applicable, functional index showing uses of forms by subject matter and functions involved supported by topical indices; effective liaison and exchange of information by the Forms Management Desk and the units, sections, or divisions using the forms with ultimate decision resting in the Forms Management Desk rather than in the various working units; however, with a flexible constructive attitude being paramount in the Forms Management Desk so as to render maximum help to the operating unit, section or division.
- (a) Clear cut fixing of responsibility on all matters relating to forms and paper work with continuing analyses by the operating divisions, the Forms Management Desk, and a staffiof Inspectors or methods examiners and analysts.

Basic condiderations in the use of forms as a means of reducing paper work problems involves

- (a) Elimination of useless data on forms.
- (b) Clear cut realization that the cost of preparing the form is only the starting point and that costs relating to the distribution, maintenance and ultimate use of the form bring about added costs frequently of substantial nature.
- (c) Vaking available adequate information as to how the form is to be used and the facts relating to the job to which the form pertains.
 - (d) Careful design of forms in order to reduce clerical expense; maximum use of ecientific forms design principles.
- (e) Creation of positive mental attitudes through explanations as to forms principles and in the designing of forms.
 - (f) Simplification as to entry of data and readability.
- (g) Keeping the "filled in" data on forms of paramount prominence as compared with the printed data on the form.

- (h) Design of forms to reduce potential clerical errors to a minimum.
- (i) Careful consideration of production standards as a means of holding costs to a minimum without injuring the use value of forms so that maximum economy can be obtained in the purchase and printing of forms; close and final control over volume of forms prepared and number of copies reproduced.

In suggesting a form the appropriate unit, section or division or methods examiner (Inspector) must furnish full facts including:

- (a) Specific steps as to the use to which the proposed form will be put, including details of how the form will be executed at various levels and by whom.
- (b) Where the form will be used at its inception, the various stages, and ultimately.
 - (c) Then the form is used.
 - (d) How the form is used.
 - (e) Why the form is necessary.
- (f) Savings which can be realized through the use of the form.

In the FBI any piece of paper which has spaces to fill in is considered a form. Any piece of paper which may not have spaces to fill in but has recurring use and it should be identified is also considered a form, such as certain "out" cards or printed documents used to "flag" certain conditions or to provide instructions

nceasion for in. Certa

RE PET FORM

and Inspection Division. As charges in forms ore arthorised, appropriate notations are sade on the master copy of the Fram Book in order that when the particular form which has been changed is printled and corrected the authorised thereas not be made.

It is desired that the personnel of your effice be instructed to route any requisitions for the printing of force contained in the FRI Form Book to the Training and Inspection Division before the force are printed in order that any changes which have been authorized in the force may be mide. This is true of those forms printed by the Covernment Printing Office as well as those printed in your division.

Very truly yours,

Se Elear Reser

John Edger Hoover Director

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DIRECTOR



Federal Bureau of Anvestigation United States Department of Instice

Mashington, D. C.

Movember 26, 1943

MEMORANDUM FOR MR. CLEOG

PROCEDURE TO BE FOLLOWED IN HANDLING TORMS SUBMITTED BY FIFED OFFICES FOR APPROVAL.

- 1. When a form for approval is submitted to the Bursau it is sent to the Training and Inspection Division for review. The transmittaT letter is immediately acknowledged advising the sending office the form is being considered.
- 2. The appropriate division will be contacted by the Training and Inspection Division concerning the necessity of such a form. If it is believed there is no zerit to the suggested form a brief summary of the objections to the form will be made by the Training and Inspection Division and submitted to the Executive Conference and to the Director for consideration.
- 3. After the Training and Inspection Division has contacted the appropriate division and the form appears to have some merit it will be
 - a. Sent by the attached form to the Inspectors and currently approved SAC Inspectors for their comments unless the form has been submitted by one of them. The attached form for this purpose provides for their comments and return to the Bureau.
 - b. The form with the observations of these Inspectors will then be sent to the appropriate division in the Bureau for further consideration. The observations of these Inspectors and SAC's may serve as a guide is considering the approval of the form.
 - c. The recommendation of the appropriate division together with the Inspectors' observations, will be saturated to the Training and Inspection Division where the observations and recommendations will be briefed and then submitted to the Executive Conference and the Director for final action.

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- d. Upon final action the submitting field office will be advised. If the form has been approved, Division Three will be requested to print an adequate supply of the form and send three copies to each field office. The field will be advised by bulletin of its use and one copy of the form shall be placed in the "Appendix to the Clerical Manual for Field Office Employees" which is to consist of all approved Bureau forms. If a field office desires to use the form, a sufficient number can be
- 4. If the form is initiated at the Bureau for use in the field it shall be submitted to the Training and Inspection Division, which division will forward copies of it to the Inspectors as provided in No. 3 of this memorandum. After the observations from the Inspectors have been received they will be briefed by the Training and Inspection Division for presentation to the Executive Conference.
- 5. If a change in a present existing form is approved by the Executive Conference and the Director, the Training and Inspection Division will be so advised. Under the present practice, before existing forms are reprinted upon request of the supply room or others it is sent to the Training and Inspection Division. On several occasions changes have been previously authorized on some of these forms so the change is then incorporated in the reprinted form.

RECOMMENDATION: That the above or similar procedure for the uniform

Respectfully submitted.

A. Carlson

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August 28, 1943

NO. 361 SERIES 1943

SAC ALBANY DETROIT ATLANTA EL PASO BALTIMORE GRAND RAFIDS BIRMINGHAM HONOLULU BOSTON HOUSTON BUFFALO HUNTINGTON BUTTE INDIANAPOLIS CHARLOTTE JACKSON CHICAGO JUNEAU CINCINNATI KANSAS CITY CLEVELAND KNOXVILLE DALLAS LITTLE ROCK LOS ANGELES DENVER DES MOINES LOUISVILLE

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WASHINGTON, D. C.
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Ro: FORMS

Whenever a letter submitting a form which the Field Office desires approved is sent to the Bureau, said letter should contain adequate history and information concerning the use and necessity of this form. Information should be included stating the number of times per month it is necessary to use this particular form.

Very truly yours,

E House

John Edgar Hoover

*

November 20, 1931.

MENORANDUM FOR MR. MATHAN
MR. TOLSON
DIVISION ONE
DIVISION TWO
DIVISION FOUR
DIVISION FIVE
DIVISION SIX
DIVISION SEVEN
DIVISION EIGHT
DIVISION TEN
STENOGRAFHIC POOL.

hb-ul-

When a form letter is prepared in any division for transmittel to the field, it must be approved by the Assistant Directors and sent to my office for signature and final approval. The proper procedure would then be that this letter be forwarded to Division Six for multigraphing and when the form is prepared, the original letter signed by me should be filed in the Bureau files in a folder marked, Circular Letters.

It has just come to my attention that form letters are going out to the field without having an approved dogy in the Bureau files here. This practice is to be discontinued at end.

Very truly yours,

J. E. Hover

Director.

H

Will out all items correctly and submit original and one copy! 0-11 (Rev. 7-28-76) Bldg Date TO: PR. & SPACE MGNT. SEC. Printing Und., Telelift # 151 Ext Telelift # Room 1807 Prepare for · -Printing Photostat Date Delivery Needed Classified Unclassified Description and Remarks No. Original Pages Form Number Approval Asst Dir Printing Instructions Paper Size No. Copies Each Type of Paper Book fashion 812 x 11 One side only 8 x 1012 Memorandum (OF-10) 6 x 912 Tumble style Bond - white 514 x 8 Letter fold Thin white (letterhead) Thin white (no letterhead) 4 x 101/2 Fold in half 4 x 8 Frank, fold & Thin yellow (block) 3 x 5 seal Thin yellow (M&T) Assemble Other Thin yellow - plain Card stock Bindary Instructions 0.9 green Finish Size _Other Wrap Cut Seal PRINTING UNIT USE ONLY __ Staple Initials Date Side Stitch One Two Run Pad (sheets per pad) = Assembled Side Folded Punched Cut Shipped Recd By F 81/ DOJ FOR USE OF FORMS DESK

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UNITED STATES GOVERNMENT

UNITED STATES DEPARTMENT OF JUSTICE FEDERAL BUREAU OF INVESTIGATION

Bop AD A:-Dre AD to. ALLE D. Ada Saras Crea lar

Public Att. OH Telephone Pu Director's Sec .

${\it 1} emorandum$

: Mr. Bassett

DATE: 6/14/78

SUBJECT: INSPECTION OF FBI RECORDS AND RECORDS MANAGEMENT PRACTICES BY

THE NATIONAL ARCHIVES AND RECORDS

SERVICE (NARS)

PURPOSE:

The purpose of this memorandum is to note that captioned evaluation of FBI records and records management practices by NARS has been cancelled.

DETAILS:

By way of background, your memorandum to Mr. McDermott dated 2/14/78, and my memorandum, dated 2/21/78, both captioned as above, advised all Headquarters divisions of the proposed evaluation of records and records management practices of selected components within the Justice Department, including the FBI, by NARS. This correspondence included questionnaires related to the various program elements which were forwarded in advance for appropriate response prior to the on-site inspection. Responses to the questionnaires were prepared by experienced and knowledgeable personnel and forwarded to the Department by letters dated 3/7 and 15/78.

Attached is a letter to the Attorney General, dated 5/25/78, from Joy Solomon, Administrator of the General Services Administration, advising that the records management program inspection has been cancelled. Sylvia D. Valloric, who was coordinating several program elements at the Department level, advised that the "existing deficiencies" noted in the letter pertained to the Department of Justice as a whole and that the evaluation could be instituted at a later date.

Enclosure 66-18966

1 - Mr. Cochran

(Attn: Mr. Torpey)

1 - Mr. Joseph

1 - Mr. La Prade

(Attn: Mr. Shackelford)

2 - Mr. Long

(Attn: Mr. Dawson) (Attn: Mr. Pence)

CMG:bpr (10)

CONTINUED OVER

Buy U.S. Savings Bonds Regularly on the Payroll Savings Plan

Memorandum Awe to Bassett INSPECTION OF FBI RECORDS AND RECORDS MANAGEMENT PRACTICES BY THE NATIONAL ARCHIVES AND RECORDS SERVICE (NARS)

RECOMMENDATION:

None. For record purposes.

J. C. Leep rooms of the second second

DEPARTMENT OF JUSTICE

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MAY 25 1978

Honorable Griffin B. Bell Attorney General Department of Justice Washington, DC 20530

wneral:

The records management program inspection of the Department of Justice proposed in my November 17, 1977, letter has been canceled. Discussions with members of your staff indicated that they are aware of existing deficiencies and plan to effect remedies. The National Archives and Records Service will maintain contact with your records management staff as they implement the plans and will provide technical assistance if needed.

We look forward to working with your staff to improve records management practices in the Department.

Sincerely,

Jay Solomon

∆dministrator

Revin D. Rocney Coneral Manufacture for Administration Truthal G. Total G.

National Archives Technical Assistance Visit

Meads of Offices, Boards, Divisions, Durenus, and Off Staff Directors

アーナRO(). | 61 5 1878 The National Archives and Records Service (NARS) is conducting a technical assistance visit to the Department beginning October 10, 1978, and continuing for a six month period. The purpose of the visit is to assist the Department in developing a records management plan in the areas of records creation, maintenance and disposition. As the first part of this technical assistance effort, NARS representatives and personnel from the Counts Management Group, Administrative Programs Management Staff (APPS), Office of Management and Finance (CAF) will visit offices, boards, divisions, bureaus and CAF staffs to evaluate records maintenance and disposition programs bused on an examination of existing records systems. The review of records creation programs will commune within the rest few vecks.

Attached is a questionnaire that NAGS and GP analysts will use in conducting the program review and evaluating the Department's files maintenance and records disposition programs. Records managers having bureau or CBD wide records management responsibilities will be asked to address the specific questions covered in Scation 1, Establishment of Program, and Scation 2, Program Esquirements. The analysts will be addressing the questions covered by Scation 3, Program Emplementation, to officials having responsibility for specific blocks of Department of Justice records. The questionnaire need not be answered formally. However, we do ask that your organization review it carefully in advance of meeting with the analysts and gather any necessary information for answering the questions that it contains.

Please designate a records management Truson for your activity and notify Mr. Bernard W. Lenglind, telephone 730-4256, of the designee. An initial general meeting will be held for administrative officers and/or records managers of the CEDS CVIY, on Tuerday, October 10, 1978, at 11:00 a.m. in the ARMS conference center, Room 6217, Main Building. The purpose of this meeting is to outline the rechnical assistance visits. Bureaus will be contacted individually regarding their meeting dates.

Attachment

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Letter State of the state of th

Buy U.S. Savings Bonds Regularly on the Payroll Savings Plan

OPTIONAL FORM NO. 1 (REV. 7-76) GSAFFMR 41 CFR: 101-5016-118 Areas of Inquiry for the Program Review of the Department of Justice

FILES PAINTENANCE AND RECORDS DISPOSITION

- 1. Establishment of program, staff and training.
 - A. Review documentation collected for IMPS inspection on establishment of a files mnintenance and records disposition program, assignment of responsibilities, and scope of objectives. Obtain any necessary additional documentation on these points.
 - B. Review documentation collected for MARS inspection on staffing of records management unit. Obtain any necessary additional documentation on this point. What specialized training in files maintenance and records disposition have members of the unit received?

2. Program requirements - status.

A. Records disposition.

- (1) Does a complete inventory of records in custody of the agency exist? How comprehensive is it? How current is it?
- (2) Has a comprehensive schedule for agency records been developed? How recently has it been updated?
 - (a) What percentage of the agency's records are unscheduled? What major series of records are unscheduled?
 - (b) Are permanent records scheduled and identified by office of record?
 - (c) Arc Automatic Data Processing records scheduled?
 - (d) Are Federal Records Center (IRC) holdings appropriately scheduled?
 - (e) Arc General Records Schedules (CRS) incorporated into agency schedules? Manu use is made of GRS?
 - (f) Do agency schedules or manuals provide for proper unintenance and disposal of non-record unterial?
- (3) Has the agency developed any lymillooks, minusls, or formal procedures that provide guidelines for the scheduling and disposition of records?
- (4) Do formal procedures exist to ensure that custodians of records promptly apply schedules to effect the removal or elimination of records from office space?

B. Files mintenance.

- (1) Do hundbooks or manuals exist to provide uniform files maintenance procedures (i.e., procedures for classifying, indexing, and filing records; as well as providing reference service for file records)?
- (2) Does the agency maintain an effective inventory of its files?
 - (a) Have official files been identified?
 - (b) Have official file stations leen identified? What procedures exist for authorizing the establishment of a files station?

- (3) Does a records classification plan exist for filing subject correspondence? Do formal standards exist for the filing of case papers and project papers?
- (4) Are files maintenance procedures correlated with disposition instructions to effect the prompt removal of inactive records from office space?
- (5) Do formal procedures exist for proper maintenance of personal papers?
- (6) Does records management unit periodically audit files for compliance with files maintenance procedures? Do such audits include regional field offices? Have cost studies been made of all large-scale recordkeeping operations?
- (7) What control does records management staff exercise over purchase and use of records equipment and supplies?

3. Program implementation.

A. Records disposition.

- (1) Furnish the following staffing information for all positions directly responsible for records disposition and files maintenance operations. Include vacant positions.
 - (a) Unit and location within organization (i.e., Section, Branch, etc.)
 - (b) Number of positions.
 - (c) Position titles, series, and grades.
 - (d) Percent of time devoted to records disposition and files maintenance operations.
 - (e) Pescription of any specialized training in records disposition of files maintenance operations (i.e., name of course).

- (2) Are individuals responsible for in identitation of records disposition and files mintenance programs familiar with the basic guidelines in these areas provided by agency records management staff? Has the custodial unit issued internal directives that expand upon basic program guidance?
- (3) Are files custodians familiar with procedures for obtaining disposal authority for records (i.e., preparation of SF-115)? Have files custodians developed SF-115s for unscheduled records? Are retention periods for disposable records routinely reviewed for possible reduction?
- (4) Are files custodians familiar with procedures for retiring, records to FRCs? Are records regularly retired to FRCs? Do files custodians couply with CSA Bulletin FFRR B-66 in preparing SF-135s?
- (5) Are short-term disposable records routinely destroyed? Are schedules applied annually to records holdings?
- (6) Are file breaks regularly established to facilitate retirement or disposal of records? Is non-record material routinely screened from files prior to transfer to IRC.

or, if voluminous, filed separately from record material?

- (7) Do adequite inventories of records exist? How often are they updated?
- (8) What do files custodians consider to be the principal strengths and weaknesses of their Bureau's program?

B. Files maintenance.

- (1) Are files maintained in accordance with agency procedures and standards?
 - (a) Is subject correspondence and case file material filed in accordance with files classification plan?
 - (b) Have periodic file breaks been established? Are they followed?
 - (c) Are files overloaded with technical or reference material?
 - (d) Are file folders and file drawers clearly identified and labelled?
- (2) Is an inventory of official files and files stations maintained? How current is it? How often is it updated?
- (3) Are finding aids (file outlines or indexes) available?
- (4) Are personal papers identified and maintained separately from official records?
- (5) Can information be retrieved easily? How long does it take to obtain information from the files?

UNITED STATES GOVERNMENT

Memorandum -

UNITED STATES DEPARTMENT OF JUSTICE FEDERAL BURFAU OF INVESTIGATION

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Tech. Servs Training Public Affs 0

: Mr. Basset of AT

DATE:

10/19/78

SUBJECT: NATIONAL ARCHIVES TECHNICAL ASSISTANCE_VISIT - RECORDS MANAGEMENT

PURPOSE:

The purpose of this memorandum is to note the forthcoming technical assistance visit by the National Archives and Records Service (NARS) to assist Departmental elements in developing a records management plan in the areas of records creation, maintenance, and disposition.

DETAILS:

By letter dated 10/4/78, Kevin D. Rooney, Assistant Attorney General for Administration, Office of Management and Finance (OMF), advised that NARS plans to conduct a technical assistance program for all Departmental components for a six-month period beginning 10/10/78.

By way of background, your memo to Mr. McDermott, dated 2/14/78, noted that NARS planned an evaluation of records and records management practices of selected components within the Justice Department, including the FBI. In connection with the evaluation, responses to questionnaires were prepared by appropriate divisions and forwarded to the Department by letters dated 3/7/78 and 3/15/78. On 5/25/78, Jay Solomon, Administrator of the General Services Administration, advised the Attorney General that the evaluation had been cancelled and that NARS would provide technical assistance if needed.,

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66-18966

CMG:evp (4) 55

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Buy U.S. Savings Bonds Regularly on the Payroll Savings Plan

Memorandum to Mr. Bassett NATIONAL ARCHIVES TECHNICAL ASSISTANCE VISIT - RECORDS MANAGEMENT

The technical assistance program will include visits to offices, boards, divisions and bureaus by NARS and OMF analysts and a review of maintenance and records disposition programs. An informational questionnaire was provided for the review. At this time, it is not known if NARS and OMF plan to review the FBI's records management program. In the event positive information is received, appropriate divisions will be advised and the program will be coordinated by the Records Management Division.

RECOMMENDATION:

None. For information.

Assistant Attorney General for Administration Office of Management and Finance Assistant Director Records Management Division

November 3, 1978

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NOTIONAL ARCHIVES TECHNICAL ASSISTANCE VISIT

FEDERAL GOVERNMENT

Reference is made to your letter dated October 4, 1978, regarding the forthcoming National Archives and Records Service (NARS) technical assistance visit.

As a result of initial meetings, Mr. Jack Clancy, who is conducting the mail management program of records creation for NARS, has requested additional data regarding our mail management operations.

It is requested that this waterial be furnished to Sylvia Valloric of your staff for apprepriate forwarding to

Enclosures (4)

NOTE: As set forth in Awe to Bassett memorandum, dated 10/18/78, captioned as above, NARS is providing Records Management Technical Assistance to all components of the Justice Department at the request of the Department. On 10/30/78, during a visit to the FBI to receive an overview of the Bureau's mail management operations, Mr. Jack Clancy, Information.

	66-18966	APPROVED:	Adm. Serv.	Legal Coun.	
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4/13/78

To: SAC, Albany

From: Director, FBI

MAIL COST SURVEY BUDED: 5/10/78

The Bureau reimburses the U. S. Postal Service for cost of items mailed. In order to insure that proper reimbursement is made, the volumes of certain postal services are required. We must periodically furnish this information to the U. S. Postal Service. The data described on the attached sheets is required and should be reported on these forms. You should not submit a separate form for each week; submit one form showing totals for the two-week period. If items mailed infrequently or annually which would cause an excessive mailing cost, make appropriate comment or notation on survey form.

Should your office not possess a scale adequate for weighing envelopes and packages, the Postal Service should be requested to weigh them for you when they are taken to the Post Office for mailing.

The survey is to be conducted during the period 4/19/78 through 5/3/78. Items mailed by Resident Agencies; must also be included. A Special Agent Accountant should coordinate results of this survey. Results must be submitted to reach the Bureau by 5/10/78, marked for attention of Budget and Accounting Section.

Enclosures (2)

- 2 Each Field Office
- 1 Mr. Adams
- 1 Mr. McDermott
- 1 Each Assistant Director

HWR revp (150)

SEE NOTE PAGE TWO

Airtel to SAC, Albany MAIL COST SURVEY BUDED: 5/10/78

NOTE: Above survey is being conducted at specific request of the Department of Justice in accordance with instructions of U. S. Post Office (Title 39, USC, Section 3206). These surveys are conducted every six months and the results are compiled by the Administrative Services Division and thereafter furnished to appropriate U. S. Postal Service officials via Department of Justice.

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E.	Up to 6 1/8 x 114	Up to 2 oz. max.	Third Class	
P.	Over 6 1/8 x 114	8 oz. or less	Third Class	
G.	Over 6 1/8 x 114	8.1 to 16 oz. max.	Third Class	
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D.	Up to 100" Length & Girth	40.1 to 70 lb.	Fourth Class Priority*	
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